



Contact us



To find out more on how Nexus can help protect your fleet and drivers from being hit with unfair private parking fines, get in touch on:

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Keep updated

To follow the progress of The Parking (Code of Practice) Bill 2017-2019, visit:

<https://services.parliament.uk/bills/2017-19/parkingcodeofpractice.html>



Nexus' Glovebox Guide to Private Parking Penalties

What's the issue?



We're calling for an end to the unfair and often illegal practice of private parking firms issuing automatic fines, sometimes even via CCTV.

Nexus customers were hit with almost 4,000 private parking charges in 2017 and the number is rising year on year.

However, so is the number of charges that are successfully challenged with 60 per cent of all Parking Charge Notices issued by private operators being overturned each year, compared to just 44 per cent of fines issued by local councils.

In a bid to regulate the private parking industry, Sir Greg Knight has drafted The Parking (Code of Practice) Bill 2017-2019 which had its first reading in Parliament on 19 July. We are pledging our support to The Bill in a bid to reduce the cost of driving for all of our customers.



28%

Private parking charges are on the up with a 28 per cent rise in fines issued between April 2016 and March 2017.



4,000 private parking charges were issued to Nexus customers in 2017.



60% of all Parking Charge Notices issued by private operators are being overturned each year.

If you or any of your drivers have been caught out, we have created an easy four step appeals guide to show you what to do if you feel you've been unfairly charged.

1

Who's liable?

If a company vehicle is charged whether on a business journey or not, the firm the vehicle is registered to will be liable for payment, not the driver. Be sure to inform your employer or fleet manager as soon as you have been issued a private penalty charge if you do not intend to pay it.

2

Approved?

Be sure to check who has issued the penalty. If the company charging you is not a member of an Accredited Trade Association or trade union, it can be harder for them to obtain your details from the DVLA and it may be more difficult for them to pursue legal action. Here you can check the list of British Parking Approved (BPA) Operators (www.britishparking.co.uk/BPA-Approved-Operators) and International Parking Community Accredited Operator Scheme Members (www.theipc.info/aos-members).

3

PCNs

Penalty Charge Notices are different to Parking Charge Notices. The latter are issued by private parking companies or landowners and don't originate from local authorities. Private parking firms are able to charge you for a breach of contract but are not allowed to administer fines for breaking official parking laws. Remember to never pay for a charge if you intend to appeal as it is much more difficult to get your money back.

4

Evidence

In order to substantiate your appeal, evidence is usually required. Photograph and document where your vehicle was parked, any malfunctioning parking or payment meters as well as a lack of clear signage stating you are in a controlled parking zone. Also note the time the charge was issued and be sure to check this against the restrictions shown in the area. Witness statements can also support your claim if you stopped in an emergency.